From: Doc Franklin
To: Microsoft ATR
Date: 1/24/02 12:35pm
Subject: Citizen viewpoint

As a private citizen as well as a business user of Microsoft products and services:

- 1] I am constantly being harrased to pay Microsoft more servcice fees;
- 2] Constantly being threatened with "loss of my email files via destruction by Microsoft, if I do not subscribe to their latest fee-based marketing blitz";
- 3] Mysterious appearance of an "Adult Content" Microsoft warning screen each time I turn on my computer, immediately following my criticism of their policy.

Microsoft is an arrogant Monopoly, that deserves to be prosecuted by DOJ.

Sincerely,

Lee Franklin, Boulder Colorado